

We're making it easier for you to find out how we handle your dental information



When you complete a course of NHS dental treatment, your dentist submits some of your treatment details to us. You agreed to this when you signed the dental treatment form, which is required as part of your dentist's contract terms.

We manage the information on the forms as required by Data Protection law and we use it to:

- pay the dental practice
- secure effective and efficient delivery of NHS services
- check for fraud and errors
- survey NHS dentistry experience
- help plan and make improvements to NHS services, and/or direct patient care

We may use your information to check claims you make for help with NHS charges. If we can't confirm that you're entitled to help, you may be sent a Penalty Charge Notice.

If you are in the NHS Pension scheme, we may also use the information to ensure your contact details are up to date.

Sharing your personal information

To prevent, detect and investigate fraud and errors, we may share your information with:

- NHS Counter Fraud Authority
- The Department for Work and Pensions
- HM Revenue and Customs
- NHS England
- NHS Service Commissioners and bodies performing functions on their behalf
- The General Dental Council

When necessary, we'll only share information that can identify you with those:

- directly involved in your NHS care
- reviewing you NHS care
- with a legal right to it
- who you have given us permission to share with

This includes the General Dental Council, who are responsible for ensuring dentists act in the best interests of their patients.

We may share anonymised information relating to your treatment with the Department of Health and Social Care, and NHS England. This helps to develop new ways of delivering and paying for NHS dental services.

We also share anonymised information with other public sector health bodies, such as the CQC, NHS Digital and Public Health England. This helps to inform and develop improvements to healthcare.

